

## PETS REGULATION'S

HOTEL HOLIDAY INN GUADALAJARA EXPO, reserves the right to admit pets based on the criterion of the administration and its policies. The priority is the comfort and tranquility of all our guests. We love all kinds of animals, but only domestic pets, like cats and dogs, are allowed to stay at Wyndham Garden.

The hotel has areas specifically assigned for the stay of pets (kennels), access to the rooms will be authorized by the hotel management and when this has a maximum weight of 33 pounds.

When you check in, let the front desk staff know you'll like to have a pet in your room. You'll need to sign a Pet Policy Agreement. You must sign a charge of \$ 476 MXP include Taxes per day, for the use of kennel or room cleaning.

If the hotel management authorizes the permanence of the pet inside the room, the owner of the pet must accept only the room assigned by hotel management.

Proper medical certification specifying that all vaccinations are up to date, must be available upon request.

We count on you to prevent your pet from making excessive noise and odors, being disruptive or aggressive to other guests. If your pet is deemed dangerous, harmful or disruptive, hotel management has sole discretion to require you to find other accommodations. The hotel also reserves the right to contact animal control. The pet will be removed not later than 24 hours after the owner has been notified.

A maximum of one pet per room will be permitted.

We suggest that you bring your own pet bedding, clean up towels, food and water bowls.

**WITHOUT EXCEPTION** all pets must have a leash attached to the pet's collar while being outside the room.

The pets **MUST BE ALWAYS** supervised by an adult at any time.

Pet owners always must clean up behind their pets. This is a very important requirement for staying in our pet friendly hotel.

It is responsibility of the owner, that every pet should have an ID on its collar (owner's name and phone number).

If despite all precautions a dog bites a person, the person will be immediately sent to a hospital carrying the book aggressor dog vaccines. The dog must remain under observation 24 hours. The owner will cover medical costs that cause injuries and withdraw the animal from the Hotel immediately.

The housekeeping staff will not clean your room unless you are present, with your pet, or when the pet is out of the room.

Please do not allow your pets over or on to any furniture or beds.

Guests are responsible for all property damages and/or personal injuries resulting from their pet.

Pets must not cause noise or nuisance to prevent welfare or sleep of other guests.

Guests must walk their pets in designated walk areas and are responsible for picking up after their pet, in and around the hotel at all times. Pets are not allowed at the pool or public areas.

Pet hygiene is the responsibility of the owner.

The Hotel will not be responsible for accidents or injuries to, or caused by the pet, death or loss of pet.

Pets should not be left alone in a room or automobile.

Wild animal species in danger of extinction or prohibited are not allowed (There is a great variety of animals prohibited, for example, birds have Loros, Teros, Thrushes, Toucan, Magpie, Thrushes, Calandria, Yellow Cardinal, Colorado, carpenter, Goldfinches, monkeys, turtles, boa constrictors, snakes, lizards, tigers and foxes, etc.).

These rules are so we can all live together. If you do not respect them, Hotel Administration is free to discontinue service to (the) owners of the pet.

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